Last Updated: July 24, 2018



## **Morocco Journey - DCMNG**

9 days: Casablanca to Marrakech

## What's Included

- National Geographic Journeys Exclusives: Sahara Dunes & Culture Excursion, Merzouga
- National Geographic Journeys Exclusives: Moroccan Foodie Experience, Marrakech
- G Adventures for Good: Meknes Community Lunch, Meknès
- · Arrival transfer
- · Guided city tour of Meknes including the ancient granaries and stables of Moulay Ismail and Bab Mansour
- · Guided visit to Volubilis
- · Guided walking tour of the Fes medina including Medersa Bou Inanya and tanneries
- Visit Taourirt Kasbah and Aït Ben Haddou
- · All transport between destinations and to/from included activities

The information in this trip details document has been compiled with care and is provided in good faith. However it is subject to change, and does not form part of the contract between the client and G Adventures. The itinerary featured is correct at time of printing. It may differ slightly to the one in the brochure. Occasionally our itineraries change as we make improvements that stem from past travellers, comments and our own research. Sometimes it can be a small change like adding an extra meal along the itinerary. Sometimes the change may result in us altering the tour for the coming year. Ultimately, our goal is to provide you with the most rewarding experience. Please note that our brochure is usually released in November each year. If you have booked from the previous brochure you may find there have been some changes to the itinerary.

**VERY IMPORTANT**: Please ensure that you print a final copy of your Trip Details to review a couple of days prior to travel, in case there have been changes that affect your plans.

VALIDITY: Valid for all trips departing January 1st, 2017 and onwards

## **Itinerary**

## Day 1 Casablanca

Arrive at any time. Arrival transfer included.

Please note that this tour does not spend any time in Casablanca.

You may wish to come a day early in order to explore Casablanca, and take some time to see its medina, beachfront, and classic examples of Art Deco architecture.

Be sure to also visit the spectacular Hassan II Mosque. Entrance is only permitted via guided tours, which operate from Saturday to Thursday (closed Fridays) at 09:00, 10:00, 11:00, and 14:00. These times are subject to change (particularly around Ramadan), please double check times with your hotel. Tickets can be purchased at the mosque.

### **Private Vehicle**

Casablanca1h

Settle in and scan the scenery from the convenience of a private vehicle.

### **Arrival Day and Welcome Meeting**

1h18:00

The adventure begins tonight. Feel free to explore before your welcome meeting, but make sure you're back in time to meet the group. After introductions, your CEO will review the details of your tour. Please note that normal check-in times apply at our start hotels, but you can usually store your luggage for the day if you arrive early.

## Day 2 Casablanca/Fès

Drive to the imperial city of Meknes for a guided tour of some of its fascinating sites. Continue on to the ruins of Volubilis, the best-preserved Roman ruins in Morocco. After the ruins it's off to Fes.

This is a long and busy day. The times listed are actual driving times and do not include stops at Meknes and Volubilis. We will not arrive in Fes until evening.

#### **Private Vehicle**

Casablanca - Fès7h-8h

Settle in and scan the scenery from the convenience of a private vehicle.

## **Meknes City Tour**

Meknès1h-2h

Enjoy a guided tour of this imperial city. Gain local insight into city sites - each guide may put their own spin on the tour. Expect to visit the 18th-century Bab Mansour, the ornamental gate to the city, the bustling souk, the mausoleum of Moulay Ismail, and the Meknes Royal Palace.

#### Volubilis Guided Tour

Volubilis1h-2h

Listen to a certified local guide explain life in the Roman Empire at this UNESCO World Heritage site. Visit the impressive, well-preserved Roman ruins. Peer into old bathhouses, marvel at the still-present mosaic floors, and gaze up at towering marble pillars. Hear stories about life in this Roman city that will leave you in awe of just how far their empire stretched.

#### Meals included: Breakfast

## Day 3 Fès

Step back in time and embark on a walking tour of a UNESCO World Heritage Site -- the Medina of Fes. Explore winding lanes and alleys to visit the many artisans, tanneries, and shops with an expert local guide. After, enjoy a G Adventures-supported traditional tagine lunch at a cooperative that benefits rural Moroccan women and children. This evening, opt to have dinner and entertainment at a historic riad.

#### Fès Medina Guided Tour

Fès

Follow a local guide through the Fès medina, one of the world's largest medinas with more than 9000 winding streets lying within 365 hectares. See buildings in the medina that date back to the 9th century; there are 350 mosques in the medina that are still in use today.

Enter through one of the great gates into the chaos. Explore the artisans' quarters as well as the many carpenters, bakers, butchers, and spice sellers. A highlight is the view of the famous Fès tannery from the balcony of a leather shop, where you can observe the men hard at work treating and dyeing the different hides. Take some time to shop for leather goods before returning to your hotel.

### **G** Adventures for Good: Meknes Community Lunch

Enjoy a G Adventures-supported traditional lunch that benefits rural Moroccan women and children. This G Adventures lunch program provides access to education opportunities and healthcare services. The proceeds from this lunch program help support vocational training for rural women, allowing them to support their families and children. Enjoy a traditional home-cooked Moroccan meal and learn a bit of Arabic while you meet some of the women that are part of this program.

## **Optional Activities - Day 3**

### **Hammam (Traditional Steam Bath)**

Fàs

200-400MAD per person

Indulge in some traditional relaxation. Similar to a Turkish bath, visit the hammam to be washed, scrubbed and pampered. Part social gathering, part cultural ritual; don't miss this cleansing experience.

#### Medersa Bou Inania

Fès

10MAD per person

Completed in 1358, this educational institution is an impressive example of classic Moroccan decorative techniques.

#### Medersa el Attarine

Fès

10MAD per person

This educational institution was founded in 1325 deep in the Fés medina. Marvel at the Merenid artisanship found on nearly every surface of the courtyard.

### Belghazi Museum

Fès

20MAD per person

Housed in an exquisite 17th-century building, the gallery showcases different art styles passed through generations in Morocco, such as ceramics, embroidery, instruments, and costumes. Climb up to the rooftop for a panoramic view of the city.

## Meals included: Breakfast | Lunch

## Day 4 Fès/Merzouga

Travel through the Middle Atlas mountains to the Sahara Desert, overnighting in a kasbah-style desert hotel at the edge of the dunes.

Start early and watch the scenery of this diverse country change while travelling over the Middle Atlas mountains. Pass through cedar forests and the ski area of Ifrane into the desert regions. Drive by the vast palm groves of the Ziz Valley and right up to the majestic Saharan sand dunes. Keep your eyes open for a glimpse of Barbary apes en route.

Spend the night in a comfortable Kasbah-style desert hotel at the edge of the dunes.

#### **Private Vehicle**

Fès - Merzouga10h-11h

Settle in and scan the scenery from the convenience of a private vehicle.

### Meals included: Breakfast | Dinner

## Day 5 Merzouga/Tinghir

Explore the Sahara on a thrilling 4x4 dunes tour. Visit the village of Khamliya where you will meet Gnaoua musicians and learn about the history of their music in the Sahara before enjoying a performance. Depart back through the desert and visit local nomads to learn about nomadic life over cups of mint tea in one of their homes. Return to our Auberge then transfer to Tineghir for the evening.

### Private Vehicle

Merzouga - Tinghir4h

Settle in and scan the scenery from the convenience of a private vehicle.

## National Geographic Journeys Exclusives: Sahara Dunes & Culture Excursion

View the golden dunes of the Sahara desert on a 4x4 excursion. Watch the dunes as the colours creep across the landscape. Climb to the top of a dune and take in the view of the seemingly endless sea of sand. Continue on to the village of Khamliya where we meet Gnaoua musicians and learn about the history of Gnaoua music in the Sahara and enjoy a performance by these talented artists. Depart back through the desert region and visit local Berbers living in the area, learning about their way of life and sharing in some mint tea in one of the homes.

#### Meals included: Breakfast | Dinner

## Day 6 Tinghir/Ouarzazate

Visit Dades Valley then continue along the "Route of 1,000 Kasbahs" with an included visit to Kasbah Taourit. Opt to visit a Berber herbalist in Ouarzazate.

Start the morning with a visit to the Dades Gorge with its unusual natural rock formations and stunning scenery. Continue with a scenic drive along the "Route of a 1000 Kasbahs" with an included visit to Kasbah Taourit.

After lunch continue to Ouarzazate, a former Foreign Legion stronghold. In Ouarzazate opt to visit a Berber herbalist and find out about the traditional medicines and cooking spices of the Berber people.

#### **Private Vehicle**

Tinghir - Ouarzazate6h

Settle in and scan the scenery from the convenience of a private vehicle.

## Dades Valley and Route of 1,000 Kasbahs scenic drive

Gorges du Dadès1h

Drive through the scenic Dades Valley and "Route of 1,000 Kasbahs", passing by many of the mud-brick fortresses and abandoned villages. Stop at the Dades Gorge to admire the formations of the rock and the kasbahs built with their backs against the rock for protection.

#### Kasbah Taourit Visit

Ouarzazate1h-2h

Visit the Taourirt Kasbah, a palace built in the 19th century for the relatives and servants of the ruling el Glaoui family. Originally, the Kasbah had hundreds of rooms and riads, but now the structure is partially destroyed. UNESCO has helped with the restoration of the Kasbah, allowing travellers to wander through the halls and rooms. It feels like you've stepped back in time.

#### **Optional Activities - Day 6**

#### Berber Herbalist Lesson

Ouarzazate

Free

Learn about the traditional, natural remedies and cooking spices of the Berber people. Both herbalists and pharmacists swear by the healing properties of natural ingredients like ginger, argan oil, and mint leaves. Even ingredients usually found in a yummy tajine like saffron and cumin are used as pain relievers and to help with circulation.

### Meals included: Breakfast

## Day 7 Ouarzazate/Marrakech

Visit Aït Ben Haddou Kasbah, a UNESCO World Heritage Site, then continue to Marrakech. Take some free time to wander this incredible city. Opt to take a historical tour, visit the Bahia Palace, Saadian Tombs, or wander the souks and shops.

Continue on to the village of Aït Benhaddou. During your visit to the Kasbah, lose yourself in the narrow, winding passageways and feel the magical atmosphere of this incredible structure.

Travel to Marrakech through the Tizi n'Tichka pass at 2200m in the High Atlas Mountains. Travel along winding mountain roads with breathtaking views from the highest peaks of Morocco.

### **Private Vehicle**

Ouarzazate - Marrakech5h-6h

Settle in and scan the scenery from the convenience of a private vehicle.

#### Aït Ben Haddou Kasbah Guided Tour

Ait Benhaddou2h-3h

Tour the UNESCO World Heritage site and Kasbah of Aït Ben Haddou with your CEO. Of all the remaining Kasbahs in Morocco, the walls and interior of this area are the most intact. The Kasbah still houses a few families, but many now live in the adjacent village. Like many of the earthen built fortresses in Ouarzazate, Aït Ben Haddou has been used in many film and television productions like Gladiator, Babel, and Game of Thrones.

### Free Time

Marrakech

Meals included: Breakfast

Day 8 Marrakech

Visit a historic riad for a hands-on cooking class from a master Moroccan chef and enjoy the lunch that you have prepared. Later this afternoon, enjoy free time to explore Marrakech or visit the bustling markets.

Later this afternoon enjoy free time to explore the fascinating city of Marrakech and dive into the labyrinthine souks. Travellers and locals alike find everything they desire here. Whether it's spices, traditional jalabas and slippers, or famous Moroccan lanterns, the selection here is exhaustive. Don't forget to bargain; that's definitely part of the fun. Opt to indulge in the chaos of the famous Djemaa el Fna square to watch acrobats and fortune tellers plying their trade.

### National Geographic Journeys Exclusives: Moroccan Foodie Experience

With its unusual combination of cultures - Berber, French, Jewish, Andalucian - Morocco is known for some incredible flavours that visitors talk about (and miss) long after they return home. In the heart of bustling Marrakech, visit a historic riad for a hands-on cooking class led by a renowned Moroccan chef who will discuss key ingredients and techniques. From rolling traditional semolina to measuring out spices for a mind-blowing tagine, learn the culinary tricks of a master while preparing lunch as a group, which we'll all sit down to eat (and marvel at).

#### **Free Time**

Marrakech Afternoon

Spend free time relaxing at one of the tea houses around the square, indulging in the ubiquitous sweet mint tea, watching the hustle and bustle from your shady spot. Or head to Djemaa el Fna Market for some lively entertainment.

## **Optional Activities - Day 8**

### Djemaa el Fna Market Square Visit

Djemaa el Fna1h-3h

Free

Wander past fresh orange juice stalls and water sellers in colourful costumes reminiscent of an era past. See storytellers, magicians, and peddlers of traditional medicines as the day progresses. When the sun sets, the square fills with dozens of food stalls, and is packed with locals, entertaining chefs, and waiters. Grab a spot on a bench with other diners and try the "tanjia" (slow cooked lamb), harira soup, grilled seafood, famous Moroccan couscous, tajine, snails, or even sheep's head (for the truly adventurous). Wash it all down with some spiced tea.

## Jardin Majorelle & Museum of Islamic Art Visit

Marrakech1h-2h

50-75MAD per person

Visit this stunning garden in the heart of the city designed by French painter Jacques Majorelle (1886-1962). Follow the pathways through trees, exotic plants, streams, and pools while watching the numerous birds who call this peaceful paradise home. Be sure to also visit the Museum of Islamic Art located inside the gardens, featuring North African treasures such as textiles, jewellery, and carpets.

## Marrakech City Tour

Marrakech

Let a local guide show you the best of Marrekech. See the Koutoubia Minaret, Palais Bahia, Palais Badi, and Medresa Ben Youssef. Wander the bustling medina and take in the sights, aromas, and sounds of the brightly coloured souks.

#### **Traditional Moroccan Dinner with Folklore Entertainment**

Marrakech

400-500MAD per person

Experience a traditional 3-course dinner in the heart of the medina of Marrakech - Djemma El Fana square - and enjoy a folklore performance.

### Ali Ben Youssef Medersa

Marrakech

40MAD per person

Visit this Islamic college founded in the early 14th century, which is now a museum displaying the buildings ornate mosaics, marble tiling, stucco work, and woodcarving.

## Koubba Ba'adiyn

Marrakech

40MAD per person

Visit one of the lasting relics preserved after the destructive Almohad rule - a 12th-century shrine displaying the sophistication of earlier Almoravid architecture and design.

#### Musée de Marrakech

Marrakech

40MAD per person

Wander around the salons of the ornate Mnebhi Palace displaying various collections of Moroccan art forms.

#### El Badi Palace

10MAD per person

Visit the ruins of what was once the most ornate palace of the 16th-century. Its sunken gardens and pools give a glimpse into its former glory.

#### Dar Si Said

Marrakech

10MAD per person

Standing as a monument to master Moroccan artisans, this complex houses the Museum of Moroccan arts. Here, you will find displays of ancient weaponry, carpets, Berber jewellery, granary doors and more. Make sure to see the highlight of a visit to this museum, the painted, domed wedding-reception chamber.

## Meals included: Breakfast | Lunch

#### Day 9 Marrakech

Depart at any time.

Please note that check-out time from the hotel is normally mid-morning, but luggage storage is available.

## **Departure Day**

Not ready to leave? Your CEO can help with travel arrangements to extend your adventure.

## Meals included: Breakfast

## What's Included

National Geographic Journeys Exclusives: Sahara Dunes & Culture Excursion, Merzouga

National Geographic Journeys Exclusives: Moroccan Foodie Experience, Marrakech

G Adventures for Good: Meknes Community Lunch, Meknès. Arrival transfer. Guided city tour of Meknes including the ancient granaries and stables of Moulay Ismail and Bab Mansour. Guided visit to Volubilis. Guided walking tour of the Fes medina including Medersa Bou Inanya and tanneries. Visit Taourirt Kasbah and Aït Ben Haddou. All transport between destinations and to/from included activities.

## **Highlights**

Roam ancient markets, Ride into the desert on a 4x4, Peer out over the Atlas Mountains, Take part in a Marrakech cooking class.

## **Dossier Disclaimer**

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## **Itinerary Disclaimer**

While it is our intention to adhere to the route described below, there is a certain amount of flexibility built into the itinerary and on occasion it may be necessary, or desirable to make alterations. The itinerary is brief, as we never know exactly where our journey will take us. Due to our style of travel and the regions we visit, travel can be unpredictable. The Trip Details document is a general guide to the tour and region and any mention of specific destinations or wildlife is by no means a guarantee that they will be visited or encountered. Aboard expedition trips visits to research stations depend on final permission.

Additionally, any travel times listed are approximations only and subject to vary due to local circumstances.

## **Important Notes**

#### 1. ITINERARY PACE

This is a very fast paced itinerary which covers lots of ground. While this is great as it allows us to see a huge amount in the available time, it also means some early starts, some long drives in the mini van and less free time than many other G Adventures. We feel that if you enter this trip with this knowledge and expectation, you will appreciate even more the variety of locations we are able to include in this itinerary.

#### 2. WEATHER

Please note that the climate in Morocco can be both very hot during the day in summer months (up to 50°C) and cold at night in the mountains in autumn, early spring and winter (down to -6°C). Summer months, from April to September are very hot throughout Morocco. Winter months November to March can be cool to cold, especially in the Atlas Mountains, with high probability of snowfall. Most Moroccan buildings are not equipped with heating, so without proper layers you will be cold at night. Please bring appropriate clothing for the months in which you are travelling and check temperatures before you leave. Bedding is provided in the desert camp and the gîte, but in winter months if you feel the cold you may wish to bring a sleeping bag too.

#### **RAMADAN**

According to the lunar cycle, Ramadan will fall between May 15th and June 14th, 2018. Please note that Ramadan is a month of fasting observed by Muslims throughout the world, during which time the followers of Islam should not eat or drink between sunrise and sunset. There may be some limitations to services and disruptions to schedules during Ramadan, but generally our tours still operate effectively during this period and food is available to non-Muslims throughout the day. It is very important to display increased cultural sensitivity during Ramadan. Please wear loose fitting clothes, that cover knees and shoulders, and try to avoid eating, drinking or smoking in public out of respect for those who can't at that time.

## **Group Leader Description**

This G Adventures group trip is accompanied by one of our group leaders, otherwise known as a Chief Experience Officer (CEO).

As the group coordinator and manager, the aim of the CEO is to take the hassle out of your travels and to help you have the best trip possible. You can expect them to have a broad general knowledge of Morocco, including historical, cultural, religious and social aspects. They will also offer suggestions for things to do and to see, recommend great local eating venues and introduce you to our local friends.

We also use certified local city guides where we think more specific knowledge will add to the enjoyment of the places we are visiting - we think it's the best of both worlds.

#### **Group Size Notes**

Max 12, Avg 10.

## **Meals Included**

8 breakfasts, 2 lunches, 2 dinners

#### Meals

Generally, all meals are not included in the trip price when there is a choice of eating options, to give you the maximum flexibility in deciding where, what and with whom to eat. It also gives you more budgeting flexibility, though generally food is cheap. Our groups tend to eat together to enable you to taste a larger variety of dishes and enjoy each other's company. There is no obligation to do this though. Your CEO will be able to suggest favourite restaurants during your trip. The above information applies to G Adventures group trips. For Independent trips please check the itinerary for details of meals included. For all trips please refer to the meals included and

budget information for included meals and meal budgets.

#### Breakfasts on tour

All breakfasts are included as part of your tour. Moroccan breakfasts tend to be different from your usual cereal and toast morning fare - most will be very simple - a croissant or sweet roll with jam and instant coffee and some hotels will have buffets where you will have more variety. While you are experiencing what a Moroccan family would eat, some travellers do find the provided breakfasts a bit "bread heavy" and enjoy buying fruit the day before to supplement their breakfast.

#### Lunches and dinners

Moroccan cuisine is world famous and your CEO will be taking the chance to show you the best of it. Staples include cous cous, a type of grain topped with stew, tagine which is actually the name of the pot this tasty dish is cooked in, and brochette, bbq skewers of meat. These meals will generally cost between 45- 70 MAD depending on the type of restaurant and which part of the country you are in. Other tastes not to be missed include pastilla, a sweet pasty with a savoury filling which is traditionally pigeon and harira, a delicious soup based on chick peas and filling enough when teamed with fresh bread to be a whole lunch. If you are heading to the coast the fresh seafood cooked at one of the local markets is a must eat!

#### Snacks

Morocco's fresh orange juice is highly recommended and you should not leave without trying a glass. The brave can try the tiny snails which are perhaps the local's favourite snack but you might prefer a cone of piping hot bite-size fried cake donuts.

## **Transport**

Private air-con minivan/coach, 4x4 vehicle, walking.

## **About our Transportation**

Please note that there is a lot of fast paced travel on this itinerary which necessitates some long travel days in our mini van. We feel that if you enter this trip with this knowledge and expectation, you will appreciate even more the variety of locations we are able to include in this itinerary.

We use a 16-seater minivan and with a full group every seat will be used. The legroom in the minivan is possibly smaller than you may be used to and taller passengers may find space a little cramped. It is important to be aware that as it is not a legal requirement in buses in Morocco, your vehicle may not be equipped with seat belts. The minivans have air conditioning, however please note that summer temperatures in Morocco can easily reach 50 celsius. When the outside temperature is so hot, a minibus air conditioning system will not be able to cool the bus to the temperatures you are used to enjoying at home. Please bear in mind that travelling in Morocco in summer will inevitably involve very hot temperatures and some discomfort may be experienced when travelling.

## **Solo Travellers**

We believe single travellers should not have to pay more to travel so our group trips are designed for shared accommodation and do not involve a single supplement. Single travellers joining group trips are paired in twin or multi-share accommodation with someone of the same sex for the duration of the trip. Some of our Independent trips are designed differently and single travellers on these itineraries must pay the single trip price.

## Accommodation

Hotels (8 nts).

## My Own Room

Please note that if you have booked the "My Own Room" option for this tour, you will receive your own single room for all night stops

### **About Accommodation**

On this trip we will stay in comfortable local hotels. Rooms will be on a twin-share basis unless you have booked our My Own Room service. You can expect the rooms to have air-conditioning, private bathrooms and breakfast will be included daily. Some hotels may also have swimming pools and/or other recreational facilities.

Where a town has both an ancient medina and a "ville nouvelle" we generally stay in the ville nouvelle, both because the standard of hotels is higher, and because travellers (especially women) often find the medinas at night a little confronting.

Please note that Morocco is a developing country and as such the infrastructure is not as reliable as you would expect at home. Expect quirky plumbing and the odd cold shower!

## **Joining Hotel**

For details of your joining hotel please refer to your tour voucher, G Account, the G Adventures App or contact your travel agent.

## **Joining Instructions**

An arrival transfer is included when you arrive on Day 1, or if you arrive up to three days prior provided that you have booked your pre-accommodation through National Geographic Journeys in our joining hotel. Due to customer experience and quality considerations, all services related to the tour must be continuous.

If you will be taking the arrival transfer, please look for the driver holding a National Geographic Journeys sign. The driver will be waiting outside (they are not permitted to enter inside the airport) in front of the cafeteria Tokey's that is located in-between the exit doors of terminal 1 and terminal 2. Please approach them, and ask them who they are supposed to be picking up (do not tell them your name, they should have this information already). Once they give you the correct name, have your passport ready to show them and you will be on your way!

Please note that Day 1 is an arrival day and no activities have been planned, so you may arrive at any time. Similarly the last day is a departure day in which no activities are planned.

Your CEO will contact you at the hotel on Day 1 and make sure you are settled comfortably. If you arrive late, they will leave you a message detailing what time and where you should meet the next morning. Your CEO will organize a short meeting soon after arrival, during which you will meet other tour participants and receive information about general and specific aspects of the trip.

## **Arrival Complications**

We do not expect any complications and nor should you but the following information is supplied in case of extra ordinary circumstances.

### PRE-BOOKED AIRPORT TO HOTEL TRANSFERS

If you have pre-arranged an arrival transfer, please look for the driver holding a G Adventures sign. The driver will be waiting outside (they are not permitted to enter inside the airport) in front of the cafeteria Tokey's that is located in-between the exit doors of terminal 1 and terminal 2. Please approach them, and ask them who they are supposed to be picking up (do not tell them your name, they should have this information already). Once they give you the correct name, have your passport ready to show them and you will be on your way!

If you are unable to locate your National Geographic Journeys with G Adventures airport representative, please call our local staff at +212 528 824898 (during office hours Mon-Fri) or +212 661 429700 (after office hours or at any time if you are unable to get through to the office) They will assist you in getting to the joining hotel.

If you have arrived at Casablanca airport, before calling please double-check with the airport staff which terminal you have arrived at. (This may not be the terminal stated on your airline ticket, as Casablanca flight arrivals often experience a change in arrival terminal). Please make your way to the Airport Information Desk in Terminal 1 - a short walk from the other terminals.

If you are not travelling with a telephone, please head to the airport Information booth who will be able to assist you in the purchase of a phone card and direct you to a telephone.

If for any reason you are unable to commence your trip as scheduled, or your flight is delayed, please call the above numbers to inform our staff so we can re-book your transfer.

## **Emergency Contact**

Should you need to contact us during a situation of dire need, it is best to first call either the G Adventures Local Representative (if one is listed below) or our G Adventures Local Office. If for any reason you do not receive an immediate answer, please leave a detailed message and contact information, so they may return your call and assist you as soon as possible.

#### AIRPORT TRANSFER

If you have purchased an arrival through G Adventures or if an arrival transfer is included in the cost of your tour, please note that:

Your arrival transfer has been arranged based on flight information provided to us. If you are advised of a flight schedule change within 48 hours of your scheduled arrival time, we will do our best to rearrange your arrival transfer however we cannot guarantee

this. If your arrival transfer does not arrive within 30 minutes after you have exited the arrivals area please take a taxi to your start point hotel.

### **EMERGENCY CONTACT NUMBERS**

G Adventures Local Representative (Morocco)

During Office hours (Weekdays, 9am-5pm Local Time): +212 (0)528 824898

Emergency Cell Phone: +212 (0) 661 861950 (after office hours).

If you are unable to contact either of these numbers please phone G Adventures Regional Emergency Cell Phone (Cairo, Egypt): +201222211699

If you are unable for any reason to contact our local office, please call the numbers listed below, which will connect you directly with our 24 hour Sales team, who will happily assist you.

Toll-free, North America only: 1 888 800 4100

Calls from UK: 0344 272 0000
Calls from Germany: 0800 365 1000
Calls from Australia: 1 300 796 618
Calls from New Zealand: 0800 333 307

Outside North America, Australia, New Zealand, Germany and the UK: +1 416 260 0999

# **Finishing Point Instructions**

We are able to organize extra accommodation post-trip should you require it, as well as departure transfer. Please inquire at the time of booking.

If you'd like to book a departure transfer from Marrakech Hotel to Casablanca International Airport, please choose an 8am shuttle option for flights departing after 14:30, and a 13:30 shuttle option for flights departing after 19:30.

For departure to Marrakech International Airport: a taxi will cost spproximately MAD150. Ask the Hotel staff or your CEO for help in arranging a taxi.

For departure to Casablanca: Take the train from Marrakech to Casablanca. The train service is comfortable and fast (approx 3hrs 10 mins to Casablanca city centre and 4hrs 40 minutes to the airport). It is probably best to go to the Marrakech station and buy your ticket the day before travel. Ask your CEO if you need any advice.

Please note that Casablanca Airport is directly served by train so if you are going to the airport make sure you buy tickets to Casablanca Mohammed V Airport (approx MAD200 first class).

To give you sufficient time to catch your plane, please do not book a flight home which departs before 13:00 at the absolute earliest

Take a petit taxi from the hotel to the Gare (train station) in Marrakech (approx MAD20, may be more with luggage).

## What to Take

You will be on the move a lot, so our advice is to pack as lightly as possible. Your baggage should be clearly labelled and restricted to one backpack, soft compact suitcase, or sports bag (maximum 15kg) plus a daypack. Luggage limits on airlines are strictly enforced and space on vehicles is limited. Porters are not often available, so be prepared to carry your own bags. It is important to pack clothes for warm to hot days and cool evenings. A set of smart casual clothes is also advisable.

## Checklist

### Conservative Dress:

- \* Modest clothing that covers knees and shoulders (Long pants, long skirts, shirts that cover shoulders)
- \* Shawl or scarf (for temple visits)

## Documents:

- \* Flight info (required) (Printouts of e-tickets may be required at the border)
- \* Insurance info (required) (With photocopies)
- \* Passport (required) (With photocopies)
- \* Required visas or vaccination certificates (required) (With photocopies)
- \* Vouchers and pre-departure information (required)

#### Essentials:

- \* Binoculars (optional)
- \* Camera (With extra memory cards and batteries)
- \* Cash, credit and debit cards
- \* Day pack (Used for daily excursions or short overnights)
- \* Ear plugs
- \* First-aid kit (should contain lip balm with sunscreen, sunscreen, whistle, Aspirin, Ibuprofen, bandaids/plasters, tape, anti-histamines, antibacterial gel/wipes, antiseptic cream, Imodium or similar tablets for mild cases of diarrhea, rehydration powder, water purification tablets or drops, insect repellent, sewing kit, extra prescription drugs you may be taking)
- \* Flashlight/torch (Headlamps are ideal)
- \* Fleece top/sweater
- \* Footwear
- \* Hat
- \* Locks for bags
- \* Long pants/jeans
- \* Moneybelt
- \* Outlet adapter
- \* Personal entertainment (Reading and writing materials, cards, music player, etc.)
- \* Reusable water bottle
- \* Shirts/t-shirts
- \* Sleepwear
- \* Small travel towel
- \* Sunglasses
- \* Toiletries (Preferably biodegradable)
- \* Watch and alarm clock
- \* Waterproof backpack cover
- \* Windproof rain jacket

#### Smart Dress:

\* Smart outfit (For evenings out)

## Warm Weather:

- \* Sandals/flip-flops
- \* Shorts/skirts (Longer shorts/skirts are recommended)
- \* Sun hat/bandana
- \* Swimwear

Note: For departures from Nov-Feb the weather can be cold, please bring warm clothing.

## Laundry

Laundry facilities are offered by some of our hotels for a charge. There will be times when you may want to or have to do your own laundry so we suggest you bring non-polluting/biodegradable soap.

## **Visas and Entry Requirements**

All countries require a valid passport (with a minimum 6 months validity).

To date, citizens of the UK, EU, US, Canada, Australia and New Zealand do not need visas for visits of up to three-months.

Other nationalities may need to organise a visa pre travel- please check the individual requirements of your passport nationality.

Please note this information is given in good faith, is beyond National Geographic Journeys's control and subject to change at any time.

Contact your local embassy, or consulate for the most up-to-date visa requirements, or see your travel agent. It is the individual's responsibility to ensure that travel documentation is correct.

## **Spending Money**

Every traveller is different and therefore spending money requirements will vary. Some travellers may drink more than others while other travellers like to purchase more souvenirs than most. Please consider your own spending habits when it comes to allowing for drinks, shopping and tipping. Please also remember the following specific recommendations when planning your trip.

## Money Exchange

The local currency in Morocco is the Moroccan Dirham (MAD).

ATMs are very common in Morocco with Cirrus and Plus system cards are the most widely accepted debit cards. .While ATMs are commonly available, there are no guarantees that your credit or debit cards will actually work - it is important you check with your bank before departure and advisable to travel with more than one type of card.

Visa cards are the most widely accepted credit cards, but are generally only useful for larger/expensive purchases. You should be aware when purchasing products or services on a credit card, that a fee usually applies.

The foreign currency most commonly accepted in Morocco is the Euro. You will be able to exchange Euros, as well as GBP and USD at money exchange offices in major cities.

Do not rely on credit or debit cards as your only source of money. A combination of cash (Euro/GBP or USD) and cards is best.

As currency exchange rates can fluctuate often we ask that you refer to the following website for daily exchange rates: www.xe.com

## **Emergency Fund**

Please also make sure you have access to at least an additional USD \$200 (or equivalent) as an 'emergency' fund, to be used when circumstances outside our control (ex. a natural disaster) require a change to our planned route. This is a rare occurrence!

## **Tipping**

Morocco has a strong tipping culture - it is customary and even expected to tip small service providers such as restaurant and bar waiters, hotel staff, reception, cleaning personnel, bell boys, taxis and van drivers. Tips are regarded as an essential means of supplementing income for those working in the tourism industry.

Even though this might not be customary to you, nor such common practice in your home country, it is generally expected and of great significance to the people who will be assisting you during your travels.

Depending on your preference and/or that of the group, you may choose to tip individually, organize the tipping with your travelling companions, or, your CEO will offer to collect the tip money at the beginning of your tour and tip as a group with your participation as the tour progresses. A recommendation for tipping small service providers is about \$3 USD per day, depending on the quality of the service (this does not include your G Adventures CEO).

Feel free to ask your CEO for the breakdown/distribution of the tips. Note that if you have been very disappointed by a particular service, please inform your CEO right away, and the tip will be adjusted accordingly.

Also, at the end of your trip if you felt your G Adventures CEO did an outstanding job, tipping is also expected and appreciated. The precise amount is entirely a personal preference, however \$20-25 USD per person per week can be used as a general guideline.

## **Optional Activities**

Please see the itinerary for information on optional activities, descriptions and estimated pricing.

#### Health

Please note inoculations may be required for the country visited. It is your responsibility to consult with your travel doctor for up to date medical travel information well before departure.

There are no specific health requirements for this trip. However, you should consult your doctor for up-to-date medical travel information before departure. We recommend that you carry a First Aid kit, hand sanitizers / antibacterial wipes as well as any personal medical requirements. Please be aware that we are in remote areas and away from medical facilities for some time during this trip, and for legal reasons our leaders are prohibited from administering any type of drug including headache tablets, antibiotics,

When selecting your trip please carefully read the G Adventures brochure and itinerary and assess your ability to cope with our style of travel. Please contact us at travel@gadventures.com should you require any clarification on what is involved on your itinerary. G Adventures reserves the right to exclude any traveller from all or part of a trip without refund if in the reasonable opinion of our CEO they are unable to complete the itinerary without undue risk to themselves and/or the rest of the group.

## Safety and Security

Many national governments provide a regularly updated advice service on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure. We strongly recommend the use of a neck wallet or money belt while travelling, for the safe keeping of your passport, air tickets, travellers' cheques, cash and other valuable items. Leave your valuable jewellery at home - you won't need it while travelling. Many of the hotels we use have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage. When travelling on a group trip, please note that your CEO has the authority to amend or cancel any part of the trip itinerary if it is deemed necessary due to safety concerns. Your CEO will accompany you on all included activities. During your trip you will have some free time to pursue your own interests, relax and take it easy or explore at your leisure. While your CEO will assist you with options available in a given location please note that any optional activities you undertake are not part of your itinerary, and we offer no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgment when selecting an activity in your free time. Although the cities visited on tour are generally safe during the day, there can be risks to wandering throughout any major city at night. It is our recommendation to stay in small groups and to take taxis to and from restaurants, or during night time excursions.

Protests and Demonstrations- Protests and demonstrations, even those that are well intended, have the potential to turn violent with no warning. Counter protests can also turn violent. Action by security forces to disperse demonstrators and protesters may occur at any time. If you are in an area where demonstrators or protesters are gathering, avoid the temptation of staying for a good photo opportunity and leave the area immediately.

Water based activities have an element of danger and excitement built into them. We recommend only participating in water based activities when accompanied by a guide(s). We make every reasonable effort to ensure the fun and adventurous element of any water based activities (in countries with varying degrees of operating standards) have a balanced approach to safety. It is our policy not to allow our CEOs to make arrangements on your behalf for water based activities that are not accompanied by guide(s).

Swimming, including snorkeling, is always at your own risk.

We take all prudent measures in relation to your safety. For ways to further enhance your personal safety while traveling, please visit:

www.gadventures.com/travel-resources/safety/

## **Trip Specific Safety**

Like anywhere in the world, major cities have areas safer than others, use common sense, be aware of your surroundings and mind your personal belongings.

It is important to note that as it is not a legal requirement in buses in Morocco, your vehicle may not be equipped with seat belts.

## **Medical Form**

Our small group adventures bring together people of all ages. It is very important you are aware that, as a minimum, an average level of fitness and mobility' is required to undertake our easiest programs. Travellers must be able to walk without the aid of another person, climb 3-4 flights of stairs, step on and off small boats, and carry their own luggage at a minimum. Travellers with a pre-existing medical condition are required to complete a short medical questionnaire, which must be signed by their physician. This is to ensure that travellers have the necessary fitness and mobility to comfortably complete their chosen trip. While our CEOs work hard to ensure that all our travellers are catered for equally, it is not their responsibility to help individuals who cannot complete the day's activities unaided. Please refer to the physical ratings in this Trip Details document for more information.

The medical questionnaire can be found online at:

www.gadventures.com/medical-form.

## A Couple of Rules

Illegal drugs will not be tolerated on any trips. Possessing or using drugs not only contravenes the laws of the land but also puts the rest of the group at risk. Smoking marijuana and opium is a part of local culture in some parts of the world but is not acceptable for our travellers. Our philosophy of travel is one of respect towards everyone we encounter, and in particular the local people who make the world the special place it is. The exploitation of prostitutes is completely contrary to this philosophy. Our CEOs have the right to expel any member of the group if drugs are found in their possession or if they use prostitutes.

### **Travel Insurance**

Travel Insurance: Travel insurance is compulsory in order to participate on any of our trips. When travelling on a group trip, you will not be permitted to join the group until evidence of travel insurance has been sighted by your CEO, who will take note of your insurance details. When selecting a travel insurance policy please bear in mind that all clients must have medical coverage and that we require a minimum coverage of USD 200,000 for repatriation and emergency rescue. We strongly recommend that the policy also covers personal liability, cancellation, curtailment and loss of luggage and personal effects. If you have credit card insurance we require proof of purchase of the trip (a receipt of credit card statement) with a credit card in your name. Contact your bank for details of their participating insurer, the level of coverage and emergency contact telephone number.

## Planeterra-The G Adventures Foundation

The Planeterra Foundation planeterra.org is a Canadian non-profit organization that helps empower local people to develop their communities, conserve their cultures, and create humane and supportive systems for their endeavours. Planeterra provides capacity building and catalyst grants to get community social enterprises off the ground. These businesses address local challenges by providing benefits for indigenous people, empowering marginalized women, and granting disadvantaged youth access to education, employment, and brighter futures. Planeterra also works to ensure these businesses have a thriving customer base by integrating programs into G Adventures' itineraries globally.

G Adventures is Planeterra's largest corporate donor, covering all operating costs so 100% of your donation will bring opportunity to people in need.

#### Dollar-a-Day Program

G Adventures' Dollar-a-Day Program provides travellers with the opportunity to give back to the people and places visited on our tours by donating one dollar for every day you are on trip. 100% of these donations go directly to support community development projects worldwide that are implemented by Planeterra.

## **Local Dress**

While visiting mosques and other religious monuments you should dress modestly, cover your shoulders and you shouldn't wear short shorts or skirts. Outside of capital cities and the more touristic centres, local dress is often more conservative and as a matter of respect we ask that both men and women are aware of this and recommend loose-fitting clothes with your shoulders covered. Ask your CEO for more specific advice.

## **Feedback**

After your travels, we want to hear from you! Your feedback information is so important to us that we'll give you 5% off the price of your next G Adventures trip if your feedback is completed on-line within 30 days of finishing your trip. Your tour evaluation will be e-mailed to you 24 hours after the conclusion of your trip. If you do not receive the tour evaluation link in the days after your tour has finished, please drop us a line at customerservice@gadventures.com and we will send it on to you.

#### Newsletter

Our adventure travel e-newsletter is full of travel news, trip information, interesting stories and contests. To avoid missing out on special offers and updates from G Adventures, subscribe at <a href="https://www.gadventures.com/newsletters/">www.gadventures.com/newsletters/</a>

Stay current on how our company invests in our global community through our foundation - Planeterra. Sign up for <u>Planeterra's</u> monthly news to learn more about how to give back and support the people and places we love to visit.

## Minimum Age

You must be 18 to travel unaccompanied on a G Adventures tour. For minors travelling with a guardian over 21 years old, the minimum age is 12.

# **International Flights**

Check-in times and baggage allowances/restrictions vary by airline and can change at any time. For the most up-to-date information for your flight, please contact your airline. We recommend checking in online in advance to avoid potential delays at the airport.